

OUR COMMITMENT TO KEEPING YOU SAFE

As local business owners, nothing is more important than the health and well-being of our community. We share your concern regarding the outbreak of COVID-19 and want to outline the actions we have taken to keep our store open and maintain a safe shopping experience for our customers, as well as for our families and employees.

Keeping the store clean:

We already have a high standard of cleanliness but have added a series of precautionary steps, including increased sanitizing to prevent the spread of germs, especially on high touch surfaces and objects.

There are hand sanitizers and disinfectant wipes available to everyone throughout the store.

Proper hygiene:

We've posted multiple reminders of the **Proper Hygiene and Safety Precautions** to prevent the risk of infection or the spreading of infection.

Social distancing:

The store is to be "handshake free" until further notice; employees are instructed to keep a safe distance and to wash their hands after every customer interaction.

Travel

We are a local store and don't need to travel for business. We will however refrain from attending conventions or industry group meetings.

Any employee who has travelled abroad will be asked to stay home for 14 days upon their return.

Self-monitoring

Our employees have been instructed to self-monitor and to take sick leave if they don't feel well.

Shopping online

Our website can be an alternative to visiting the store. The vast majority of our products are listed online so you should be able to find what you are looking for on our website. Feel free to [contact us](#), our associates will be happy to guide you through our product selection and assist you in making a purchase from the comfort of your home.

Home Delivery

Delivery personnel are asked to keep a safe distance when making a delivery. They will also sanitize their hands before and after each delivery.

As a safety measure, we will be contacting every customer prior to delivery. We will ask if anyone in the home is sick, or has just returned from travel, in which case we will make alternate arrangements. Customers can opt to pick up at the warehouse or delay delivery.

Times of trouble are an opportunity for families and communities to strengthen the bonds that unite them. The COVID-19 outbreak is a trying event, and our hearts go out to anyone who is being affected. We will get through this together.

Your team at Chediak BrandSource Home Furnishings
